

## City of San Leandro

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### FOR IMMEDIATE RELEASE

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## City of San Leandro Launches CITYCHAT Mobile Chatbot App for SLPD Calls for Service, My-SL 311, & Permit Data

*The App Won the 2021 Future Ready Award from the Center for Digital Government*

SAN LEANDRO, CA: The City of San Leandro recently launched CITYCHAT - a new mobile chatbot app that enables residents to view data from San Leandro Police Department's Calls for Service, My-SL (311) requests, and City Permits.

The City is excited to announce the mobile chatbot has won the 2021 Future Ready Award from the Center for Digital Government. The Future Ready Award is presented annually to one city government that is laying the foundation for the disruptive and converging forces that are shaping an uncertain future -- through technology and innovation.

By using the app, residents can view information about police calls for service, see status updates, filter by neighborhood, date, district, and more. Residents can also create custom alert notifications for activities in their area. SLPD Calls for Service data is updated hourly; My-SL and Permit data is updated daily. The app provides a new level of transparency for accessing standardized City data.

"I'm pleased to recognize our innovative City Hall for providing essential public data to our residents. San Leandro is the first city government with this type of app that displays updated hourly crime data, daily permit and My-SL data," stated Mayor Pauline Russo Cutter. "A special thank you to the City's Chief Technology Officer Tony Batalla and SLPD Crime Analyst Denise Joseph for spearheading this effort."

Download the CITYCHAT app:

**Android devices:** <https://play.google.com/store/apps/details?id=ai.citydata.citychat>

**Apple iPhone/iOS devices:** <https://apps.apple.com/cv/app/citychat-ai/id1588934249>

The app is free to use and does not require any personal data. Please send your feedback to [citycomments@sanleandro.org](mailto:citycomments@sanleandro.org) and insert "CITYCHAT" into the "Subject Line."

# # #

The City of San Leandro is one of the most diverse cities in the nation located at the center of the dynamic San Francisco Bay Area. With a vibrant community of more than 89,000 residents, San Leandro is proud of its well-maintained neighborhoods, excellent public libraries, twenty-one public parks, quality local schools, and a wide range of shopping, dining, and entertainment options. The City also encompasses a large industrial area that is home to a thriving advanced manufacturing industry. Visit [sanleandro.org](http://sanleandro.org) to learn more. To receive City press releases, meeting agendas or other notifications by email, sign up at [www.sanleandro.org/portal](http://www.sanleandro.org/portal).