

*“Proud of Our Past,
Looking to the Future”*



Mission Statement

We, the employees of the City of San Leandro, are dedicated and committed to serving the citizens of this community. We strive at all times to achieve the highest professional standards, to communicate a vision of the future and to enhance the quality of life for every citizen.

City Values

We value Honesty and Integrity. We commit to truthfulness, fairness and the highest professional and personal standards. What we do shall be consistent with what we say.

We value Open Communication. We continually work to maintain an environment in which employees feel free to share ideas and information. We encourage this openness, for it fosters competence and reflects our commitment to service.

We value Service. We shall treat every citizen as our “best customer.” We shall respond to citizens’ needs and concerns in a timely, consistent and efficient manner. We shall remain approachable as well as cooperative.

We value Teamwork. We strive to create a climate in which all parts of the city government can work closely together. We accomplish this by encouraging and supporting the individual talents and contributions of our team members.

We value the Individual. We believe that people make the difference and strive to provide opportunities for all employees to contribute ideas, develop their potential and make the best use of their talents and abilities.

We value Innovation. We challenge ourselves to be open-minded and creative, and to realize that the ability to disagree helps identify options and resolve differences constructively. We support reasonable risk taking.

We value Vision. We believe that vision ensures our survival and that forward thinking enables us to make decisions that will endure the test of time.

We value Resource Management. We believe that sound management of all our resources ensures fiscal stability and keeps us ever mindful of the need to balance current and future needs.

We value Leadership. We believe that leadership reflects pride, excellence, and our commitment to service and is found in all levels of the organization, and the community. Good leadership balances responsiveness to public demands with professional judgment and expertise.